

Training and Technical Assistance Fiscal Year 2021

Annual Report



A PROGRAM OF the Office of Juvenile Justice and Delinquency Prevention



TABLE OF CONTENTS

About the Office of Juvenile Justice and Delinquency Prevention	. 1
OJJDP's NTTAC	. 1
OJJDP's TTA Network	. 1
TTA Collaboration	. 2
OJJDP's TTA Network: Collaboration and Coordination	2
Enhancing TTA Delivery	2
OJJDP TTA Provider Collaboration Meetings	2
Ensuring That Trainings and Resources Are Accessible	2
Collaboration in Action: OJJDP's TTA Network Supports the Juvenile Justice Field	3
Preventing and Addressing Sexual Exploitation of Children	3
Child Advocacy	3
Children and Families Affected by Parental Substance Use	3
TTA Services	. 4
TTA Services Provided to the Field	4
OJJDP's Delivery of Virtual TTA: Supporting and Building Capacity for the Field	5
OJJDP's NTTAC-Supported Webinars	5
Webinar Evaluations	6
Outreach and Dissemination	. 7
OJJDP TTA Help Desk: Assisting the Field	7
Resource Dissemination and Social Media	7
Products and Publications	7
Listserv and JUVJUST	8
YouTube	8

This document was prepared under contract number GS-00F-010CA from the Office of Juvenile Justice and Delinquency Prevention (OJJDP), U.S. Department of Justice. Points of view or opinions expressed in this document are those of the authors and do not necessarily represent the official position or policies of OJJDP or the U.S. Department of Justice.

About the Office of Juvenile Justice and Delinquency Prevention

The Office of Juvenile Justice and Delinquency Prevention (OJJDP) provides national leadership, coordination, and resources to prevent and respond to youth delinquency and victimization and helps states, localities, and Tribes develop effective and equitable juvenile justice systems that create safer communities and empower youth to lead productive lives. A strong training and technical assistance (TTA) process aids OJJDP's efforts to realize its mission and vision. TTA must be systemically coordinated, aligned with OJJDP priorities, responsive to the needs of the field, and delivered both efficiently and effectively.

This report highlights TTA efforts by the OJJDP TTA Provider Network and OJJDP's National Training and Technical Assistance Center (NTTAC) in FY 2021 (October 2020 through September 2021).

OJJDP's NTTAC

OJJDP's NTTAC acts as the facilitator of TTA services and resources on OJJDP's behalf. OJJDP's NTTAC directly supports the field by brokering TTA requests, managing the use of web-based platforms such as TTA360, providing marketing and outreach support to providers, and operating virtual learning and information-sharing platforms to support OJJDP and its TTA providers. OJJDP's NTTAC also operates OJJDP's TTA Help Desk, which provides professionals in the field easy access to TTA information.

OJJDP's TTA Network

OJJDP makes awards to organizations to provide TTA, resources, and services. These organizations make up the OJJDP TTA Network. In FY 2021, OJJDP's TTA Network comprised 33 provider organizations from across the nation. These organizations managed 50 grant-funded projects serving the child protection and juvenile justice fields. Services offered by TTA providers in the TTA Network include information dissemination, training, and customized TTA.

The OJJDP TTA Network's goals are to maximize and leverage resources through coordination; work collaboratively to address common challenges; use technology to efficiently

TTA Topical Areas: FY 2021

- Reducing violent crime
- Ensuring public safetyPromoting youth
- development
- Supporting prosecutors
- Combating gangs
- Reducing drug use
- Preventing child abuse, neglect, and victimization
- Supporting and protecting law enforcement

deliver and track TTA; promote standardization and consistency in quality; and communicate TTA needs to OJJDP.

Providers in the OJJDP TTA Network offer TTA support that falls into three categories that classify TTA activities based on the level of engagement and intensity: Universal TTA aimed at

the public, Targeted TTA delivered to a group of recipients with similar needs, and Tailored TTA designed and customized to address an organization's individualized needs.

TTA Collaboration

OJJDP's TTA Network: Collaboration and Coordination

Enhancing TTA Delivery

OJJDP promotes collaboration across its TTA Network by providing regular opportunities for TTA Network members to share information with the support of OJJDP's NTTAC. Collaborative efforts allow time for providers to learn from one another, share evidence-based practices, and plan future work to improve services to the juvenile justice and child protection fields. In FY 2021, these efforts included TTA Provider Collaboration Meetings, maximizing product accessibility, and a variety of collaborative training activities.

OJJDP TTA Provider Collaboration Meetings

OJJDP hosted one OJJDP TTA Provider Collaboration Meeting during FY 2021 on July 15.

During the meeting, members of the TTA Network learned about OJJDP's ongoing initiatives and met the new OJJDP NTTAC COR. OJJDP provided an update on training and outreach, including updates on the three listening sessions OJJDP held earlier in the summer with TTA providers, TTA recipients, and OJJDP's TTA Program Managers. OJJDP also shared the newly

Spotlighting Providers' Work

OJJDP TTA Provider Collaboration Meetings offer TTA providers an opportunity to share their successes. During the July 15 TTA Provider Collaboration Meeting, OJJDP's Tribal Youth Resource Center highlighted its recent accomplishments conducting virtual meetings and developing resources.

developed OJJDP's NTTAC Webinar Presentation Guide, which offers TTA providers a better understanding of the webinar services available to them through OJJDP's NTTAC.

The meeting concluded with a training from OJJDP's NTTAC that outlined how TTA providers can submit upcoming events, recently developed resources, and spotlights highlighting their work for possible publication and distribution.

Ensuring That Trainings and Resources Are Accessible

OJJDP's NTTAC collaborates with TTA providers to create accessible products that comply with Section 508 of the Rehabilitation Act. This collaboration is crucial to OJJDP because it helps maximize the number of individuals who can access and learn from the resources OJJDP develops.

To further support the OJJDP TTA Network's efforts in this area, OJJDP's NTTAC added a fourth video to the 508 compliance web trainings available on OJJDP's YouTube channel on creating accessible PowerPoint templates. In FY 2021, OJJDP's NTTAC remediated 115 resources for 508 compliance.

Collaboration in Action: OJJDP's TTA Network Supports the Juvenile Justice Field

Across the TTA Network, TTA providers collaborate to deliver specialized TTA to the juvenile justice and child victimization prevention fields. In FY 2021, TTA provider organizations reported 96 instances of interorganizational collaborative TTA. These collaborations occurred with other TTA providers from the TTA Network and with external partners working in the juvenile justice and child victimization prevention fields, and included workgroups, trainings, task forces, advisory boards, and providing subject matter expertise. Partnerships were tailored to audiences such as researchers, prosecutors, families, medical providers, law enforcement professionals, Tribal professionals, and military professionals. Areas of TTA included:

Preventing and Addressing Sexual Exploitation of Children

Multiple TTA Network providers and external partners collaborated on training to support youth affected by sexual exploitation. For example, Youth Collaboratory partnered with MENTOR to deliver two workshops on child exploitation and authentic youth collaboration at the National Mentoring Summit. They also co-facilitated a webinar on child exploitation definitions and associated risk factors and a National Mentoring Resource Center (NMRC) webinar on mentoring youth impacted by sexual exploitation. As another example, the National White Collar Crime Center collaborated with Fox Valley Technical College to provide training to law enforcement professionals at the 2021 National Law Enforcement Training on Child Exploitation.

Supporting Children's Advocacy Centers and Preventing Child Victimization

To support children's advocacy centers, TTA providers collaborated to develop and disseminate articles and briefs, host peer networking events, serve on workgroups, and provide training. For example, the Midwest Regional Children's Advocacy Center (MRCAC) collaborated with Regional Children's Advocacy Centers to write and disseminate a TTA brief on multidisciplinary team leadership titled "Beyond Care Review: The Value of the Role of Team Facilitators in the Multidisciplinary Team/Children's Advocacy Center Model." The Western Regional Children's Advocacy Center also collaborated with the Midwest and Northeast Regional Children's Advocacy Centers to facilitate community consult circles and peer networking events for children's advocacy center victim advocates and provided a 4-day victim advocate training. In addition, AMBER Alert TTA Center partnered with Supporting Heroes in Mental Health Foundational Training (SHIFT) for the AMBER Alert and AMBER Alert in Indian Country Virtual Symposium to present a plenary session on secondary trauma and traumatic stress. The symposium audience included law enforcement, AMBER Alert coordinators, and other criminal justice practitioners working to prevent child abductions and victimization.

Supporting Children and Families Affected by Parental Substance Use

TTA providers collaborated on various TTA activities in support of children and families affected by parental substance use. For example, the Institute for Intergovernmental Research (IIR) and Tribal Law Policy Institute (TLPI) consulted with the IIR Opioid Affected Youth Initiative (OAYI) TA team on strategies to interact and engage with Tribal communities on a range of topics. Children and Family Futures also collaborated with TLPI to support its TTA efforts in Tribal Healing to Wellness Courts that focus on children and families affected by parental substance use. As another example, the IIR OAYI TA team provided NMRC resources and information as part of a webinar on mentoring youth impacted by substance use and the opioid crisis.

TTA Services

TTA Services Provided to the Field

In FY 2021, requesters submitted 1,783 requests via the TTA360 system and the OJJDP TTA Network provided support in all 50 states, the District of Columbia, and the U.S. Virgin Islands. The highest numbers of TTA requests came from individuals in the District of Columbia (330 requests), Virginia (212 requests), Nevada (101 requests), Colorado (77 requests), and California (67 requests). Note: 63 of the 330 requests from the District of Columbia were from OJJDP. See **Figure 1**.





The OJJDP TTA Network supports a variety of TTA request types and topics. In FY 2021, 1,018 TTA requests were for training support; 519 TTA requests were for information, dissemination, and referral support; and 390 TTA requests were for assessment and evaluation support. Nearly 32 percent of the TTA requests the OJJDP TTA Network received pertained to mentoring, 27 percent to child safety, and 11 percent to delinquency prevention. The primary organization types that requested the OJJDP TTA Network's support through TTA360 were law enforcement (19 percent), community-based organizations (11 percent), youth services organizations (11 percent), education organizations (7 percent), and child and family services organizations (6 percent).

See **Figure 2** for a summary of TTA request types, TTA request topics, and types of organizations that requested TTA. Note: In some instances, a requester sought assistance on more than one TTA topic or type. As a result, the reported numbers (indicated by "n" below) are greater than 1,783.



Figure 2: Summary of TTA Requests for OJJDP TTA Provider Network Support, FY 2021

OJJDP's Delivery of Virtual TTA: Supporting and Building Capacity for the Field

OJJDP's virtual TTA allows a large number of professionals to access continuous learning opportunities in a flexible and cost-effective manner. Practitioners and stakeholders have opportunities to learn about current best practices and build capacity. Webinars and online trainings are a major component of virtual TTA delivery. In FY 2021, the OJJDP TTA Network delivered 919 webinars and online trainings that reached 37,018 professionals. OJJDP's NTTAC supported 60 of those webinars in collaboration with TTA providers, serving 11,090 of the 37,018 participants in FY 2021.

OJJDP's NTTAC-Supported Webinars

In FY 2021, the most highly attended OJJDP TTA provider webinars included those that addressed the importance of working with school resource officers, empowering youth to grow out of offending, legal life skills for youth, navigating the risks of reoffending and treatment for juvenile sex offenders, and the legalization of marijuana and its adverse impact on youth. In FY 2021, OJJDP's NTTAC also supported OJJDP on a highly attended webinar on expunging juvenile records.

Webinar Evaluations

OJJDP's NTTAC collects feedback about webinars through poll questions asked at the beginning, during, and end of each webinar. Figure 3 summarizes FY 2021 webinar evaluation results.





Outreach and Dissemination

OJJDP TTA Help Desk: Assisting the Field

The OJJDP TTA Help Desk develops and disseminates resources and connects requesters with subject matter experts that provide TTA.

In FY 2021, OJJDP's TTA Help Desk responded to 897 total inquiries on the following topics: provision of TTA resources or services (757 inquiries, 84%), assistance with TTA360 (76 inquiries, 8%), listserv subscriptions (9 inquiries, 1%), webinar technical support (6 inquiries, 1%), the OJJDP website (1 inquiry), the consultant community (1 inquiry), and 47 inquiries (5%) on other topics.

Of the 757 inquiries related to the provision of resources or services, the majority (53 percent) were on the topic of supporting prosecutors, followed by youth development (16 percent), and supporting and protecting law enforcement (12 percent).

The OJJDP TTA Help Desk received requests from individuals in every state during FY 2021. More than 30 individuals in each of the following states sought assistance from the OJJDP TTA Help Desk: Florida, Texas, Virginia, California, and New York.

Resource Dissemination and Social Media

Products and Publications

In FY 2021, the OJJDP TTA Network developed 560 resources and products to support the field, as detailed in **Figure 4**.





The following are examples of products the OJJDP TTA Network developed:

- AMBER Alert Training and Technical Assistance Program developed a <u>2-part online</u> <u>training</u> focused on cultural considerations when working within Indian Country.
- The Innocent Justice Foundation developed a <u>leadership webinar series</u> that included topics on effective leadership, self-compassion for leaders, wellness strategies for leaders, and building an effective team.
- National Mentoring Resource Center developed a <u>podcast</u> on adopting a mentoring mindset.
- Youth Collaboratory updated a <u>toolkit</u> on commercial sexual exploitation of children, titled "Shining Light on the Commercial Sexual Exploitation of Children: A Toolkit to Build Understanding."
- National Center for Missing & Exploited Children developed a <u>tip sheet</u>, in both English and Spanish, on what parents should know about sextortion.
- Institute for Intergovernmental Research produced a <u>book review</u> on "Views from the Streets: The Transformation of Gangs and Violence on Chicago's South Side."

In addition, OJJDP's NTTAC coordinated with OJJDP to improve the <u>TTA Provider Directory</u> by creating a searchable version on the OJJDP website. The 2021 TTA Provider Directory assists the public in understanding the breadth of TTA delivery OJJDP offers. OJJDP uses the TTA Provider Directory to support coordination and communication among TTA providers.

Listserv and JUVJUST

OJJDP's NTTAC manages a subscriber-based listserv to disseminate information about OJJDP's TTA services and resources. In FY 2021, OJJDP's NTTAC disseminated 44 listservs, and the listserv subscription base increased by 1,498 to total 51,139 subscribers. OJJDP also disseminated 33 TTA-related JUVJUST announcements.

YouTube

In FY 2021, 56 virtual trainings and meetings were uploaded to NTTAC's YouTube channel and 54 were also posted to OJJDP's YouTube channel. These videos included past webinars on topics such as TTA360 trainings, homeless youth prevention, mentoring, children's exposure to violence, and juvenile reentry. NTTAC's YouTube channel was decommissioned in July 2021 to allow recorded trainings and meetings to be posted exclusively on OJJDP's YouTube channel.